

# Terms of Use & Refund Policy

**Effective Date:** 23<sup>rd</sup> August 2025

Welcome to the Aligned Systems Lab. By purchasing access to any Lab product or membership (including but not limited to Alchemists, Founders, and VIP Founders), you agree to the following Terms of Use:

## 1. Non-Refundable Purchase

All purchases are final. Due to the bespoke and digital nature of this experience, no refunds, cancellations, or chargebacks are permitted. Please ensure the programme, product, or membership is right for you before completing your payment.

## 2. Access & Delivery

- **Founders and VIP Founders** receive full access to the Lab portal, all current and future elixirs, meditations, live calls, and exclusive materials included in their tier. Additional benefits (such as 1:1 sessions, custom meditations, or physical gifts) are delivered after purchase and may be scheduled at later dates.
- **Regular Alchemists** receive access only to the specific products or elixirs they purchase. This access does not include other Lab materials, elixirs, or community benefits unless explicitly stated on the purchase page.
- All access is for your personal use only and may not be shared, sold, or transferred.

## 3. Intellectual Property

All content, meditations, guides, videos, workbooks, and materials within the Lab are protected intellectual property.

- You may not copy, reproduce, distribute, or create derivative works without written permission.
- Sharing screenshots, files, or audio/video recordings outside the Lab is strictly prohibited.

#### **4. Revocation of Access**

We reserve the right to revoke access, without refund, if a member:

- Breaches these Terms of Use (e.g., sharing or reselling content).
- Behaves in a way that disrupts, harasses, or undermines the community or its facilitators.
- Attempts to misuse or exploit the program, platform, or materials.

#### **5. Personal Responsibility**

The Lab provides education, tools, and resources for creative, energetic, and business alignment. It does **not** provide medical, legal, financial, or therapeutic advice. You are responsible for your own choices, outcomes, and actions.

#### **6. Limitation of Liability**

We are not liable for any direct, indirect, incidental, or consequential damages resulting from your use of the Lab or reliance on its materials. By participating, you release us from any claims related to your purchase or use of the program.

#### **7. Contact**

For any questions regarding these terms, please contact: [sophie@sophfree.com](mailto:sophie@sophfree.com)

**By completing your purchase, you acknowledge that you have read, understood, and agreed to these Terms of Use.**